



FEED AND BIOFUEL

CUSTOMER SUPPORT NOTICE FOR CONTROL SYSTEMS

MEET THE CHANGING MARKET DEMANDS
WITH ANDRITZ ASCADA

ANDRITZ

ENGINEERED SUCCESS

Customer support notice for SM32/AS32 control systems

In the early 1990s, ANDRITZ developed a proprietary control system of software and hardware for the automation of our customer's processing line. Twenty-five years later, ANDRITZ replaced this original system with the SM32/AS32 to meet ever-changing market demands.

Today, there is no longer a way for the SM32/AS32 control systems to run securely on the operating systems currently supported by Microsoft. Spare parts are no longer available for the print board and the Square D PLC systems. Additionally, spare parts for the Rockwell 1747 PLC series will soon be unavailable as well.

ANDRITZ has provided ongoing support for the SM32/AS32 platforms ever since the change in 2007, but with the continuous advancements in technology, ANDRITZ understands that our platforms must evolve so our customers can get the best results from their full processing line.

SOFTWARE

- DOS, Windows 95, ME, 2000, and XP are no longer supported by Microsoft and, therefore, can not be considered secure or stable.
- There is no way for the SM32/AS32 control systems to run on operating systems that are supported by Microsoft.

HARDWARE

- Spare parts are no longer available for the print board versions
- Spare parts are no longer available for the Square D PLC systems
- Spare parts for the Rockwell 1747 PLC series will soon be discontinued

Minimize downtimes by upgrading now

STEP 1	STEP 2	STEP 3	STEP 4	STEP 5	STEP 6
ON-SITE VISIT AND DESIGN	QUOTATION AND ORDER	ASSEMBLY AND DELIVERY	INSTALLATION	COMMISSIONING	HANDOVER

At ANDRITZ, we recognize the importance of process consistency and uptime. Because we understand that the control system is an essential production component, we have developed an upgrade package designed to ease the transition process, and minimize any possible downtime. Our solution starts with a site visit from one of our experienced process engineers who will examine your entire process. The site visit will determine the changes required to get your line performing at optimum output. From the data gathered on-site,

we will design a custom process consisting of a P&ID report and corresponding automation lists. These will form the scope of the quotation.

After the upgrade has been ordered, ANDRITZ will professionally assemble, deliver, and install all components. This will be followed by a process commissioning and handover procedure that ensures you will be up and running quickly and with equal or improved performance.



ASCADA – The next generation of process control systems

ANDRITZ is one of the world's leading suppliers of technologies, systems, and services for the feed and biofuel industries. For over 50 years, we have devoted our efforts to unique processes in the feed and biofuel industries and have dedicated our work to optimizing everything about the machinery and components.

Concurrently, we have also focused on improving the control systems that bring it all together. In a market with a continuous demand for new and improved products as well as low operating costs, perfect harmony between machinery and staff is necessity. With our ASCADA systems, we can achieve this synchronization.

ANDRITZ ASCADA integrates our state-of-the-art machinery and process complexity, streamlining operations and planning so your staff can make informed decisions upfront.

ANDRITZ ASCADA improves on virtually every aspect of the SM32/AS32. This new control system features individual device pop-ups and more detailed diagnostic information, as well as increased resolution for a better operational overview. Additionally, ANDRITZ ASCADA now includes improved service support options.

The ASCADA solution comes in a range of editions. Ask your local ANDRITZ FEED & BIOFUEL sales office for more information and which edition is right for you.



Example of an ANDRITZ ASCADA overview screen with trend popup overlaid

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GLOBAL SUPPLIER – LOCAL PRESENCE

With sales, service, engineering, manufacturing and production sites located all around the world, ANDRITZ Feed and Biofuel is truly a global organization with a local presence. ANDRITZ is vital to ensuring a reliable global supply of aqua feed, animal feed, pet food, and biofuel. With full process lines accounting for half the world's production of aqua feed and biomass alone, we continuously support leading producers in achieving the highest levels in safety, quality, and control from feedstock to final product.

How can we help grow your business?

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